PRINTED: 10/12/2023 FORM APPROVED OMB NO. 0938-0391

| | OF DEFICIENCIES CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | | | COMP | 3) DATE SURVEY COMPLETED | |
|--------------------------|--|--|---------------------|-----|--|--|-----------------------------|--|
| | | 435039 | B. WING_ | | | | C 04/2023 | |
| | ROVIDER OR SUPPLIER | | | 36 | REET ADDRESS, CITY, STATE, ZIP CODE 00 SOUTH NORTON AVENUE OUX FALLS, SD 57105 | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC) | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFI) TAG | × | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY) | | (X5) COMPLETION DATE | |
| F 000 | A complaint health su CFR Part 483, Subpaterm Care facilities we through 10/4/23. Area accidents, environme Avantara Norton was with the following requested Safe/Clean/Comfortal CFR(s): 483.10(i)(1)-6 §483.10(i) Safe Environmental CFR(s): 483.10(i) Safe Environmental CF | arvey for compliance with 42 rt B, requirements for Long as conducted from 10/3/23 as surveyed included int, and quality of care. found not in compliance direments: F584 and F677. cole/Homelike Environment (7) conment. The state of the surveyed including iving treatment and including iving treatment and including iving treatment and it is allowing the resident to all belongings to the extent ring that the resident can incess safely and that the facility maximizes resident increase not pose a safety risk. It is a surveyed in the safety is a safety risk. It is a safety risk in the safety is a safety risk in the safety is a safety risk in the safety is a safety risk. It is a safety risk in the safety is a s | | 584 | 1. Resident 2 Bathroom door replaced 2. All residents are at risk to be affected practice. 3. All carpet being replaced on 300 win Flooring ordered on 10/10/2023 installment will be scheduled for next available date. Doors 302, 305, 308, 30311, 312, 315, 318, 319, 325, 326, 327328 were ordered 10/10/2023. Installment will be completed upon arrival of door All other doors were audited for maintenance on 10/09/2023 repairs a replacements made. 4. All Doors will be reviewed monthly recorded in TELS management system Maintenance Director or Designee. Au of completion of monthly Door Review be audited monthly x 6 months. All au will be reviewed and revised in QAPI meeting. | ed by ng. 09, , and ment rs. nd and by idit v will | 11/18/2023 | |
| | .,,,, | | | | TITLE | | (X6) DATE | |
| | | SUPPLIER REPRESENTATIVE'S SIGNATURE | | | TITLE | | 10/18/2023 | |
| Ashley Nicke | el | | | | LNHA | | 10/10/2023 | |

days following the date these documents are made available to the facility

SD DOH-OLC

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the lasticities. (See Estructions) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or retain a part of survey whether or retain sprovided. Figure nursing homes, the above findings and plans of correction are disclosable 14 Except for nursing homes, the findings stated above are disclosable 90 days nursing homes, the above findings and plans of correction are disclosable 14 ficiencies are cited, an approved plan of correction is requisite to continued

program participation.

Event ID: L58K11

Facility ID: 0074

If continuation sheet Page 1 of 15

PRINTED: 10/12/2023 FORM APPROVED OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | 1, , | IPLE CONSTRUCTION | COMPLET | (X3) DATE SURVEY COMPLETED | |
|---|---|---|---------------------|---|-----------------------------------|-------------------------------|--|
| | | 435039 | B. WING_ | | 10/04/ | 2023 | |
| | ROVIDER OR SUPPLIER | | | STREET ADDRESS, CITY, STATE, ZIP 3600 SOUTH NORTON AVENUE SIOUX FALLS, SD 57105 | CODE | | |
| (X4) ID PREFIX TAG | (EACH DEFICIEN | TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF K (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN | TION SHOULD BE THE APPROPRIATE | (X5) OMPLETION DATE | |
| F 584 | resident room, as sp. §483.10(i)(5) Adequelevels in all areas; §483.10(i)(6) Comfolevels. Facilities initians 1°F; and §483.10(i)(7) For the sound levels. This REQUIREMENT by: Based on observation review, the provider *One of one carpeter that was free from in *Thirteen of thirty re (rooms 302, 305, 30319, 325, 326, 327, scratches and gough Findings include: 1. Observation and a.m. with environment wing revealed: | recified in §483.90 (e)(2)(iv); ate and comfortable lighting relate and safe temperature ally certified after October 1, a temperature range of 71 to e maintenance of comfortable T is not met as evidenced on, interview, and policy failed to ensure: d wing (300 east) had carpet | F | 584 | | | |
| | *The provider worke they were identified. *He agreed the carp multiple stains. 2. Interview on 10/3 maintenance director *He had been in his | ant for fifteen buildings. d on environmental issues as | | | | | |

PRINTED: 10/12/2023 FORM APPROVED OMB NO. 0938-0391

| F 584 Continued From page 2 on addressing issues in the building. 'He agreed the carpet in the 300 wing was stained by most of the resident room doorways. 'They had recently hired an individual to complete floor maintenance in the building. 'He was not sure when the carpet had been cleaned. 'They had recently hired an individual to complete floor maintenance in the building. 'He was not sure when the carpet had been cleaned. 'They had gotten an estimate to replace the carpet, but approval had not been received from the corporate office. 3. Observation and interview on 10/3/23 at 1:15 p.m. with one of one sampled resident 2 in her room on the 300 wing revealed she: 'Was admitted on 9/18/23. 'Was living at another nursing home until a private room had become available here at Avantars Norton. 'Had mentioned the scratched bathroom door and stated the maintenance staff would fix it if she would ask them. 'Was happy that she would not have to share a room with another resident. 4. Observation and interview on 10/3/23 at 3:50 p.m. with administrator A and nurse consultant C on the 300 wing revealed: 'They had identified the 300 wing for replacing the carpet and plank flooring. 'Administrator A and nurse consultant C on the 300 wing revealed: 'They were not aware of the scratches and gouges on the bathroom doors in the following rooms: 302, 305, 308, 309, 311, 312, 315, 318, 319, 325, 326, 327, and 328. 'They used a computerized system for submitting and tracking maintenance requests and | | TATEMENT OF DEFICIENCIES ND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION A. BUILDING | | COMPLETED | | | | |
|--|--------|---|--|-----------|-----|--|------|------------|
| AVANTARA NORTON SUMMARY STATEMENT OF DEFICIENCIES SOUTH NORTON AVENUE SIQUIX FALLS, \$B 57195 | | | 435039 | B. WING | | | 1 10 | /04/2023 |
| F 594 Continued From page 2 on addressing issues in the building, "He agreed the carpet in the 300 wing was stained by most of the resident room doorways. "They had recently hired an individual to complete floor maintenance in the building, "He was not sure when the carpet had been cleaned. "They had gotten an estimate to replace the carpet, but approval had not been received from the corporate office. 3. Observation and interview on 10/3/23 at 1:15 p.m. with one of one sampled resident 2 in her room on the 300 wing revealed she: "Was admitted on 9/18/23. "Was living at another nursing home until a private room had become available here at Avantara Norton. "Had mentioned the scratched bathroom door and stated the maintenance staff would fix it if she would ask them. "Was happy that she would not have to share a room with another resident. 4. Observation and interview on 10/3/23 at 3:50 p.m. with administrator A and nurse consultant C on the 300 wing revealed: "They had identified the 300 wing for replacing the carpet and plank flooring. "Administrator A had received an estimate for the completion of the work. "They were not aware of the scratches and gouges on the bathroom doors in the following rooms: 302, 305, 303, 309, 311, 312, 315, 318, 319, 325, 326, 327, and 328. "They used a computerized system for submitting and tracking maintenance requests and | | | | | 360 | 0 SOUTH NORTON AVENUE | | |
| on addressing issues in the building. "He agreed the carpet in the 300 wing was stained by most of the resident room doorways. "They had recently hired an individual to complete floor maintenance in the building. "He was not sure when the carpet had been cleaned. "They had gotten an estimate to replace the carpet, but approval had not been received from the corporate office. 3. Observation and interview on 10/3/23 at 1:15 p.m. with one of one sampled resident 2 in her room on the 300 wing revealed she: "Was admitted on 9/18/23. "Was living at another nursing home until a private room had become available here at Avantara Norton. "Had mentioned the scratched bathroom door and stated the maintenance staff would fix it if she would ask them. "Was happy that she would not have to share a room with another resident. 4. Observation and interview on 10/3/23 at 3:50 p.m. with administrator A and nurse consultant C on the 300 wing revealed: "They had identified the 300 wing for replacing the carpet and plank flooring. "Administrator A had received an estimate for the completion of the work. "They were not aware of the scratches and gouges on the bathroom doors in the following rooms: 302, 305, 308, 309, 311, 312, 315, 318, 319, 325, 326, 327, and 328. "They used a computerized system for submitting and tracking maintenance requests and | PREFIX | (EACH DEFICIEN | ICY MUST BE PRECEDED BY FULL | PREFI | | (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR | BE | COMPLETION |
| environmental issues. *Administrator A would add the bathroom doors to | F 584 | *He agreed the carry stained by most of the was not sure with the was not sure with the was not sure with the carpet, but approvate the corporate office. 3. Observation and p.m. with one of one room on the 300 wing *Was alwing at anoth private room had be avantara Norton. *Had mentioned the and stated the main she would ask them *Was happy that she room with another rithey had identified the carpet and plan *Administrator A had completion of the with the was apouges on the bath rooms: 302, 305, 30319, 325, 326, 327, *They used a compand tracking mainteen vironmental issue. | es in the building. Det in the 300 wing was the resident room doorways. Third an individual to complete in the building. Then the carpet had been the estimate to replace the I had not been received from the sampled resident 2 in her ing revealed she: 1/18/23. The nursing home until a recome available here at resident. 2 scratched bathroom door intenance staff would fix it if in. 2 e would not have to share a resident. 3 interview on 10/3/23 at 3:50 received an estimate for the ork. 3 are of the scratches and room doors in the following 128, 309, 311, 312, 315, 318, and 328. 3 uterized system for submitting renance requests and residence resi | F | 584 | | | |

Facility ID: 0074

| | | ID HUMAN SERVICES MEDICAID SERVICES | | | | FORM | : 10/12/2023 1APPROVED : 0938-0391 |
|--------------------------|--|--|--------------------|-----|--|---|--|
| STATEMENT C | DEFICIENCIES CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | 1 ' ' | | CONSTRUCTION | (X3) DATE : COMPI | |
| | | 435039 | B. WING | | | 10/0 | 04/2023 |
| | ROVIDER OR SUPPLIER | | | 36 | TREET ADDRESS, CITY, STATE, ZIP CODE 500 SOUTH NORTON AVENUE IOUX FALLS, SD 57105 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFI TAG | | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIAT DEFICIENCY) | | (X5) COMPLETION DATE |
| F 584 | doorways leading to a bathroom doors need *They were not award requests to fix the bath A door maintenance administrator A on 10 stated there was no stated the personal and oral hystopersonal and policy review, the bathing and toileting residents (4, 5, 9, and 1. Observation and in p.m. with resident 4 meshed the was in bed with so that she was sittin *An over-the-bed tab in front of her and ab *A portable commodersonal process. | ce to repair. pet was stained around the resident rooms and the led repair or replacement. e of any maintenance throom doors. policy was requested from 1/3/23 at 4:00 p.m., but she such policy. or Dependent Residents lent who is unable to carry living receives the necessary good nutrition, grooming, and giene; is not met as evidenced Peggy n, interview, record review, e provider failed to meet the needs for 4 of 5 sampled dd 10). Findings include: Interview on 10/3/23 at 4:55 evealed: the head of the bed raised g upright. le on wheels was positioned | | 677 | 1. Resident 4 had open investigation or 10/01/23 for allegation of neglect that completed 10/6/2023. Staff involved we ducated on checking on all residents of 2 hours education completed 10/06/23 interviewed resident on 10/6/23 who verbalized cares had improved. Interviewed resident 4 for bathing and toileting preferences. Updated resident 4 care to reflect her preferences. Bath schedulpdated to reflect Resident 4 preferences. Resident 5 had open investigation on 10/01/2023 for allegation of neglect the was closed on 10/6/2023. Neglect was substantiated upon completion of investigation. Interviewed resident for preferences for bathing and toileting. Open reviewed and updated to reflect A needs and preferences. Updated bathis schedule per resident 5 preferences. Resident 9 interviewed for bathing | was vere every 3. Re- ewed plan uled ices. nat not his Care | 11/18/2023 |

is not right."

door.

the foot of the bed and in front of the bathroom

*She had been told by staff to eliminate her urine

and bowels into her brief, but "I cannot do that, it

*She preferred to be transferred onto the

preferences and updated Care plan and bath

preferences and updated Care Plan and bath

schedule to reflect preferences.

schedule to reflect preferences.

Resident 10 interviewed for bathing

| | OF DEFICIENCIES F CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | A. BUILD | | CONSTRUCTION | | SURVEY PLETED |
|--------------------------|--|--|--------------------|-----|--|---|----------------------------|
| | | 435039 | B. WING | | | 10/ | 04/2023 |
| | ROVIDER OR SUPPLIER | • | | 36 | TREET ADDRESS, CITY, STATE, ZIP CODE 500 SOUTH NORTON AVENUE IOUX FALLS, SD 57105 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFI TAG | | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA' DEFICIENCY) | | (X5) COMPLETION DATE |
| F 677 | commode or into the to urinate or have a late to have a bowel the commode. Review of resident 4 Minimum Data Set (Nation 15, which indicate and physical on one to three days before 8/11/23. *A need for extensive two persons when translating. *Incontinence of black late to person the following areas resident incontinence, and bate and the following areas resident incontinence, and bate and the following areas resident incontinence, and bate and the following areas residency (s) that causes a kidney(s) that causes a kidne | bathroom and onto the toilet bowel movement. When she recently had been I movement while sitting on I movement while sitting on I solve a significant change MDS) revealed: Mental Status (BIMS) score d intact cognitive abilities. Behaviors that had occurred a during the seven days are or total support of one to ansferring, toileting, and dider and bowel all the time. Ilan for resident 4 included elated to toileting, athing: Decified hydronephrosis [a purine accumulation in as swelling of kidneys]. The swelling of kidneys is a swelling of kidneys in the s | F | 577 | 2. All residents are at risk to be affected practice. 3. Education to all staff on Toileting and incontinence policy, bathing policy, and documentation requirements. All residenterviewed for bathing preferences. Oplans updated as needed to match bather preferences. Bathing schedules update all residents to reflect preferences. 4. Audits of bathing will be audited 5 x to verify documentation of bath and bathing preferences met. Toileting interviews and observations will be completed 3x week for 4 weeks. All at will be reviewed and revised in QAPI meeting. | nd dents Care thing red for | |

| | | D HUMAN SERVICES MEDICAID SERVICES | | | FORM | 0: 10/12/2023 1 APPROVED 0: 0938-0391 |
|--------------------------|---|--|------------------------------|---|-------------------|---|
| STATEMENT C | FOR MEDICARE & I OF DEFICIENCIES CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE A. BUILDING | CONSTRUCTION | (X3) DATE COMP | SURVEY LETED |
| | | 435039 | B. WING | | 10/0 | 04/2023 |
| NAME OF PR | ROVIDER OR SUPPLIER | | S ⁻ | TREET ADDRESS, CITY, STATE, ZIP CODE | | |
| AVANTAD | A NORTON | | 36 | 600 SOUTH NORTON AVENUE | | |
| AVANTAR | A NORTON | | s | IOUX FALLS, SD 57105 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC) | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPF DEFICIENCY) | BE | (X5) COMPLETION DATE |
| F 677 | of day any day of wee following day." *Revised on 11/11/22 bowel elimination" wit "remain free from skii incontinence and brie interventions revised -2/22/22, "I have inco with toileting, peri-car product as needed." -2/22/22, "I wear a pr moisture from my skii -2/14/22, "Remind, of as needed." *Revised on 8/21/23, ulcers related to limit and "redness to coccinterventions revised -Assist with reposition comfortable & [and] f-Keep her "skin clear incontinence product Review of the bath schallway where resided bathing preference wand Friday. Review of the ADL tar resident 4 between 9 *"Toilet transfer: The toilet or commode" widays: -On 10/3/23 at 5:59 p. "Dependent" was che | shower or bed bath. e shower per week, Any time ek. If refused, offer the , "at risk for alteration in th a goal revised on 8/4/22 to h breakdown due to if use," and the following on: intinence; staff assists me res, and changing protective otective product to wick in." ffer and assist with toileting "potential for pressure ed mobility, incontinence" yx," with the following on 10/26/22: hing to "help her remain ree of skin breakdown." in & drychanging her is as needed." chedule dated 9/25/23 for the ent 4 resided revealed her reas for a shower on Monday ask documentation for i/5/23 and 10/4/23 revealed: ability to get on and off a reas documented on only two o.m., the column for ecked. a.m., the column for "Not" | F 677 | | | |

| NAME OF PROVIDER OR SUPPLIER AVANTARA NORTON STREET ADDRESS, CITY, STATE, ZIP CODE 3600 SOUTH NORTON AVENUE SIOUX FALLS, SD 57105 (X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) F 677 Continued From page 6 *"Urinary/Bladder" was documented as | (X5) COMPLETION DATE |
|---|----------------------------|
| NAME OF PROVIDER OR SUPPLIER AVANTARA NORTON STREET ADDRESS, CITY, STATE, ZIP CODE 3600 SOUTH NORTON AVENUE SIOUX FALLS, SD 57105 (X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) F 677 Continued From page 6 *"Urinary/Bladder" was documented as | (X5) COMPLETION |
| PREFIX TAG (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) F 677 Continued From page 6 *"Urinary/Bladder" was documented as | COMPLETION |
| *"Urinary/Bladder" was documented as | |
| incontinent one to three times on every day with the exception of 9/29/23, which had no documentation. "Bowel" was documented as continent on 9/18/23, incontinent one to three times on 19 days, and was noted as "Response Not Required" on 9 days. "Bathing" was documented as completed only two days, as follows, according to the scheduled days: -9/8/23, Friday9/22/23, Friday. *Only one other bath was documented on 9/20/23, Wednesday. *The other Monday and Friday bath days were not documented as given nor marked as "resident refused," including: -9/11/23, Monday9/18/23, Friday9/18/23, Friday9/18/23, Friday9/29/23, Friday10/2/23, Monday. | |
| Interview on 10/4/23 at 9:20 a.m. with certified nursing assistant (CNA) F revealed: *She had started as a CNA in February 2023 and was assigned most of the time to resident 4's hallway. *Resident 4 used the commode when she needed to have a bowel movement. *The Hoyer mechanical lift was used to transfer resident 4 on and off the commode. *There was no room in the bathroom to transfer resident 4 onto the toilet using the Hoyer lift. | |
| Interview on 10/4/23 at 10:11 a.m. with director of nursing (DON) B revealed: EVENT ID: L58K11 Facility ID: 0074 If continuation sheet | |

| | | ID HUMAN SERVICES MEDICAID SERVICES | | | | FORM APPROVED OMB NO. 0938-0391 |
|--------------------------|---|--|---------------------|---|---|------------------------------------|
| STATEMENT C | OF DEFICIENCIES CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | , , | PLE CONSTRUCTION | | (X3) DATE SURVEY COMPLETED C |
| | | 435039 | B. WING | | - | 10/04/2023 |
| | ROVIDER OR SUPPLIER | | | STREET ADDRESS, CITY, ST. 3600 SOUTH NORTON AVE | NUE | |
| | | | | SIOUX FALLS, SD 5710 | PLAN OF CORRECTION | (X5) |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | (EACH CORREC | CTIVE ACTION SHOULD B ACED TO THE APPROPRIA DEFICIENCY) | E COMPLETION |
| F 677 | *The Hoyer mechanic bathroom to transfer *Resident 4 had expensive always reasonable. *He confirmed the dadocumentation was rather thought there was education to staff on expectations. 2. Observation and in p.m. with resident 5 rather was sitting in a spensive room facing the door *Had limitation of molegs due to a spinal in hand had regained same *Had moved into the days ago. *Had reported complimation of the days ago. *Had reported complimation of the days ago. *Understood how Charles on the days ago. *Understood how Charles of resident for 27 years before the *Explained that the Chair had told him she to his area. *Had witnessed CNA response to a call lig walk out of the room Review of resident 5 *His admission date | cal lift would not fit into the resident 4 onto the toilet. ectations that were not ally toilet transfer missing. It is a need to provide the documentation anterview on 10/3/23 at 4:00 revealed he: cialized wheelchair in his way. Every weeken the both arms and njury, but his right arm and ome functional ability. In nursing home just seven the had to wait to get out of er the staff gave him his way had not brushed his evas not the CNA assigned as go into resident rooms in that that was on, turn it off, and of scare plan revealed: was 9/25/23, initiated on 9/25/23, of | F 6 | 77 | | |

PRINTED: 10/12/2023

| STATEMENT O | OF DEFICIENCIES | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | I ' ' | | DNSTRUCTION | (X3) DATE COMP | SURVEY LETED |
|--------------------------|--|---|-------------------|------|--|-------------------|----------------------------|
| AND PLAN OF | CORRECTION | IDENTIFICATION NOMBER. | A. BUILD | NG | | | |
| | | 435039 | B. WNG | | | 10/ | 04/2023 |
| | ROVIDER OR SUPPLIER A NORTON | | | 3600 | EET ADDRESS, CITY, STATE, ZIP CODE) SOUTH NORTON AVENUE UX FALLS, SD 57105 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC) | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREF TAG | | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY) | | (X5) COMPLETION DATE |
| F 677 | *There was no inform task. Review of a 10/1/23 "p.m. in resident 5's el (EMR) revealed he re "No one would help to 18 hours this past to 18 hours this past to 18 hours this past to 19 hours this past this pa | Health Status Note" at 3:56 ectronic medical record sported to the nurse: the resident get out of bed Thursday and today." omised a shower at 11am in "informed him that he will inchand he will have to et up in his chair and be put oon," but "he did not get out shower was complete." er, the "bath aid did not socks on." as 10/2/23 admission MDS es" with most sections not Mental Status (BIMS) score dintact cognitive abilities. ething task documentation d: ce was for a "shower 2x [two ofternoon. Placed on uesday] and Sat. | F | 677 | | | |

| CENTER | S FOR MEDICARE & | MEDICAID SERVICES | | | | OWB NO | 0.0938-0391 |
|--------------------------|--|--|-------------------|-----|--|--------|----------------------------|
| STATEMENT C | DF DEFICIENCIES CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | 1 | | E CONSTRUCTION | | LETED |
| | | 435039 | B. WING | | | 10/ | 04/2023 |
| NAME OF PI | ROVIDER OR SUPPLIER | | | 5 | STREET ADDRESS, CITY, STATE, ZIP CODE | | |
| AVANTAR | A NORTON | | | ı | 3600 SOUTH NORTON AVENUE | | |
| | | | | Ŀ | SIOUX FALLS, SD 57105 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREF TAG | | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD I CROSS-REFERENCED TO THE APPROPR DEFICIENCY) | 3E | (X5) COMPLETION DATE |
| F 677 | received his bath. *Was assigned to wo which was a different 5 resided. Interview on 10/4/23 revealed: *She was a full-time *Resident bath prefe accommodated relat "pulled to work the fle *She was working or bath. *She had to give him because "she had to Saturday." Interview on 10/4/23 revealed: *If a bath was missed been offered a bath a *He thought that resi had "not been complication" for the bath 3. Observation and in p.m. with resident 9 a *Was in bed with the that she was sitting i *An over-the-bed take in front of her and aktions. | th CNA on the day" resident 5 Ink on "yellow" that day, I hallway than where resident at 9:55 a.m. with CNA G bath CNA. Interces might not have been led to the bath CNA getting foor." In the day of resident 5's last I a "bed bath" on that day I work the floor on Friday and at 10:11 a.m. with DON B Ind, the resident should have I then next day. I dent 5's bathing preferences I telly worked into the I schedule. Interview on 10/3/23 at 2:37 I revealed she: I head of the bed raised so In a reclined position. I tell on wheels was positioned | F | 677 | | | |
| | revealed: | at 9:20 a.m. with CNA F | | | | | |

DEPARTMENT OF HEALTH AND HUMAN SERVICES

PRINTED: 10/12/2023

FORM APPROVED

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | A. BUILDII | TIPLE CONSTRUCTION NG | | OMPLETED C | | |
|--|--|--|------------------------|--|----------------------------|----------------------------|--|
| | | 435039 | B. WING_ | | | 10/04/2023 | |
| | ROVIDER OR SUPPLIER A NORTON | | | STREET ADDRESS, CITY, STATE, ZIP COD 3600 SOUTH NORTON AVENUE SIOUX FALLS, SD 57105 | ODE | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFI) TAG | PROVIDER'S PLAN OF CO X (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY) | N SHOULD BE APPROPRIATE | (X5) COMPLETION DATE | |
| F 677 | | er told her that she would | F | 677 | | | |
| | revealed: *A BIMS score of 13, cognitive abilities. *A need for extensive two persons when tra *Incontinence of blad Review of resident 9' following areas of for incontinence, and ba *Revised on 6/12/23, the following interver-Initiated on 10/23/22 dependence with 2 s-Revised on 10/23/22 [mechanical] lift for a assist." -Revised on 4/19/23, prefers whirlpool twic sometimes refuse." *Revised on 9/19/23, bowel and bladder fudeconditioning and dUTIs [urinary tract into the latter of the bath shallway where resided bathing preference work the state of the latter of the | which indicated intact or total support of one to cansferring and toileting. Ider and bowel all the time. Its care plan included the cus related to toileting, thing: "assistance with ADL's" with ntions: 2, "Toileting: Total taff assist." 2, "Transfers: Hoyer Il transfers with 2 staff "Bathing: Total dependent, we weekly on Tues/Fri. Will "At risk for alteration of inctioning related to: lecreased mobility, History of fections]." chedule dated 9/11/23 for the ent 9 resided revealed her was listed as a whirlpool on ask documentation for 1/5/23 and 10/4/23 revealed: ability to get on and off a was documented as "not | | | | | |

| DEPARTI | MENT OF HEALTH AN | ID HUMAN SERVICES | | | | | 0: 10/12/2023 II APPROVED |
|--------------------------|--|--|-------------------|-----|---|--------|------------------------------|
| | | MEDICAID SERVICES | | | | OMB NO | 0. 0938-0391 |
| | OF DEFICIENCIES CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | 1 ` ′ | | ONSTRUCTION | 20 | PLETED |
| | | 435039 | B. WING | | | 1 | C 04/2023 |
| NAME OF P | ROVIDER OR SUPPLIER | | | STR | EET ADDRESS, CITY, STATE, ZIP CODE | | |
| AVANTAR | A NORTON | | | | O SOUTH NORTON AVENUE PUX FALLS, SD 57105 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREF TAG | | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD I CROSS-REFERENCED TO THE APPROPR DEFICIENCY) | BE | (X5) COMPLETION DATE |
| F 677 | *"Urinary/Bladder" waincontinent one to thristing was docume three times on 26 day "Response Not Requival and three times on 26 day "Response Not Requival and three times on 26 day "Response Not Requival and three times on 26 day "Response Not Requival and the following and three times on the following and three times and the following and three times and three ti | ee times on every day. ented as incontinent one to ys, and was noted as ired" on 2 days. mented as completed per her lowing five days: ven on 9/30/23, Saturday. y bath days on 9/15/23, //23 were not documented as "resident refused." ress notes on 9/24/23 and 9:30 a.m. in resident 9's ad been sent to the | F | 677 | | | |

have been revised.

documentation for toileting transfers and the baths, but thought her care plan might need to

PRINTED: 10/12/2023 FORM APPROVED OMB NO. 0938-0391

(X3) DATE SURVEY

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION A. BUILDING | | | (X3) DATE SURVEY COMPLETED C | |
|---|--|--|---|---|----------|------------------------------|--|
| | | 435039 | B. WING | | | 10/04/2023 | |
| NAME OF PROVIDER OR SUPPLIER AVANTARA NORTON | | | | STREET ADDRESS, CITY, STATE, ZIP CODE 3600 SOUTH NORTON AVENUE SIOUX FALLS, SD 57105 | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC) | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFI) TAG | PROVIDER'S PLAN OF CORR X (EACH CORRECTIVE ACTION SI CROSS-REFERENCED TO THE AF DEFICIENCY) | HOULD BE | (X5) COMPLETION DATE | |
| F 677 | 10/3/23 at 2:50 p.m. r *He was seated in a w *His hair appeared gr styled in a long braid *He stated he had no 9/29/23, and was sup Mondays, Wednesda Interview on 10/3/23 a hallway unit manager *An assigned CNA do *Any missed baths fro passed onto the next *The bath CNA shoul bath three times in ar or refused bath. *She confirmed reside included Monday, We *Resident 10 was on make-up for the miss Review of the 7/12/23 10 revealed: *A BIMS score of 15, cognitive abilities. *No verbal or physical care routines. *A need for total supp transferring. Review of resident 10 preference, revised of Monday, Wednesday breakfast. | terview with resident 10 on revealed: wheelchair in his room. easy at the scalp and was with loose strands. It had a bath since Friday, posed to get baths on ys, and Fridays. at 3:00 p.m. with East on the day before were day's shift report. If have offered the resident and effort to make-up a missed ent 10's bath schedule ednesday, and Friday. The shift report list to ed bath on 10/2/23. By quarterly MDS for resident which indicated intact which indicated intact and behaviors that impacted ent 4/26/23, for a shower on y, and Friday before | F | 577 | | | |

| DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES | | | | | | | PRINTED: 10/12/2023 FORM APPROVED OMB NO. 0938-0391 | |
|--|--|---|---------------------|-------------------------------|--|------|---|--|
| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | (X2) MULT A. BUILDIN | | (X3) DATE SURVEY COMPLETED | | | | |
| | | 435039 | B. WING_ | | 8 | 10/0 | 04/2023 | |
| NAME OF PR | ROVIDER OR SUPPLIER | | | S | TREET ADDRESS, CITY, STATE, ZIP CODE | | | |
| AVANTARA NORTON | | | | _ | 600 SOUTH NORTON AVENUE IOUX FALLS, SD 57105 | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | Y MUST BE PRECEDED BY FULL | ID PREFI) TAG | Κ | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY) | | (X5) COMPLETION DATE | |
| F 677 | *Preference for before Review of the ADL ta for resident 10 betwee revealed: *A bath on 9/8/23, Fri according to his prefe *Two baths on 9/11/2 Friday, were on his p but not until at 5:00 p *A bath on 9/27/23, V preferred day but not *The bath he reported Monday, was given of *Six baths on his preference | A bath on 9/8/23, Friday, at 6:00 a.m. was according to his preference. Two baths on 9/11/23, Monday, and 9/15/23, Friday, were on his preferred days of the week but not until at 5:00 p.m. A bath on 9/27/23, Wednesday, was also on his preferred day but not until 11:44 a.m. The bath he reported missing on 10/2/23, Monday, was given on 10/3/23 after 5:00 p.m. Six baths on his preferred days, as follows, were not documented as "No" or "Resident Refused" including: 9/13/23, Wednesday. 9/18/23, Monday. 9/20/23, Wednesday. 9/22/23, Friday. 9/25/23, Monday. 9/29/23, Friday. nterview on 10/4/23 at 10:00 a.m. with CNA H | | 377 | | | | |

revealed:

people call off."

*Seven residents were to have been given missed baths that day in addition to the residents

Interview on 10/4/23 at 10:11 a.m. with DON B

*He had frequently given education and

already scheduled for their baths.

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION A. BUILDING | | (X3) DATE SURVEY COMPLETED C | | |
|---|---|---|---|-----|--|--------|----------------------------|
| | | 435039 | B. WING | | | 1 | 0/04/2023 |
| | ROVIDER OR SUPPLIER A NORTON | | | 360 | REET ADDRESS, CITY, STATE, ZIP CODE 10 SOUTH NORTON AVENUE DUX FALLS, SD 57105 | | |
| (X4) ID PREFIX TAG | (FACH DEFICIENC | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREF TAG | | PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRI DEFICIENCY) | JLD BE | (X5) COMPLETION DATE |
| F 677 | resident baths compl residents' preference *Resident 10 would " 5. Review of the provincentinence," create "It is the policy of this residents requiring as restroom to reduce the episodes." "If the individual remarked treating transient cauwill initiate a toileting "Toileting plans will incare." Review of the provid reviewed on 8/23/23 "The resident has the and frequency of bat preferences should be and during quarterly "Document bathing a activity. If a resident | it to work together to get eted on the day of the s. frequently refuse his baths." Inder policy, "Toileting and ad in March 2021, revealed: se facility to ensure that essistance are assisted to the ne number of incontinent mains incontinent despite uses of incontinence that staff plan." The included on the plan of | F | 677 | | | |